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Dear resident and family:

I am reaching out to each and every one of you to let you know that we are here for you and your loved one.

As you may be well aware, the entire world is facing this deadly Covid-19 pandemic, with no known treatment at the present time, and that our seniors are at the highest risk.

We are here to care for you, to support you, to listen to you, to ensure that you are safe, well nourished and that your daily personal care needs are met.

Our team is working very closely with Public Health and Ministry of Health Officials to ensure proper procedures are followed and implemented according to their recommendations.

We have taken aggressive measures to help control the virus from entering our Home, including the necessary steps that may be required in case there is a confirmed Covid-19 case.

Our experienced and skilled staff have worked for our company for many years. They are a loyal and dedicated group of employees whose passion and caring attitude has always been exemplary. This will NOT change. Every effort will be made to ensure your comfort, your safety, your personal and emotional needs are met.

I have attached a list of some of the steps our Home has taken pro actively to help control the virus, including contact information should you have any questions. Please feel free to contact me at any time and I will do my best to answer any of your questions.

We are preparing for the worst, and hoping for the best!

Karen Verhaeghe
Administrator
Hampton Terrace Cere Centre

Caring for Individuals as Family